



SHAMROCK NEWSLETTER

WELCOME TO THE LATEST SHAMROCK MANAGEMENT NEWSLETTER, BRINGING YOU UP-TO-DATE WITH WHAT'S HAPPENING IN AND AROUND SHAMROCK MANAGEMENT

JANUARY 2011 - VOLUME 1 ISSUE 1

YOU COULD WIN A \$100 GIFT CARD!!!!

Just enter and win the "Name the Newsletter" contest. Here's how:

Come up with a short and catchy name for this newsletter. Email it to keli.bonvillain@go-shamrock.com. All entries must be submitted by February 28, 2011 to be considered. A panel of secret judges will review all entries and select the one they like best as a title for our newsletter. The creator of the winning title will receive a \$100 gift card to a location of their choice. You must be an employee of Shamrock Management LLC to win.

INTRODUCING THE NEW SHAMROCK MANAGEMENT NEWSLETTER

Keli Bonvillain, Newsletter Editor

With nearly 400 employees, hundreds of customer locations, four Shamrock offices, and multiple business units, it can be difficult for us to all stay in touch! Thus the idea for a quarterly Shamrock Management newsletter was born.

This newsletter has been designed with you, our employees, in mind! It will be full of safety tips, announcements, regulation changes, and lots of Shamrock information to help you further your knowledge of our services. Additionally, it will provide us with a means to brag about our employees - the awards you are receiving, recognitions from customers, and the good things you are doing for our community and others!

So don't be shy! As the editor, I am looking to you for help with developing this newsletter! We need everyone's input to make it happen! You will find my contact information at the bottom of the back cover of this newsletter. Please send any ideas you may have or if you'd like to write an article, let me know! I also encourage you to participate in our "name the newsletter" contest. The winner will receive a \$100 gift card to a location of their choosing!

Who is Shamrock Management?

Some of our employees have been with us since the beginning, whereas some others may have just started yesterday! For that, I'd like to share with you a brief history of Shamrock Management, as told to me through various sources.

Our beginnings can be traced back to 1997 when Lynn Kelley opened Shamrock Consulting Services, providing production consulting to the energy industry.

In the early 2000s Lynn decided to expand his business by offering production operators and we began doing business as ES&H Production Group through an agreement with ES&H Consulting Services of Houma, LA.

Over the years many other service lines were added and we began doing business once again under the Shamrock Management name. In 2007 Lynn decided to sell the business to Jeff Trahan, who is our current owner and president.

Shamrock Management is an energy services company, providing a plethora of services for the oil and gas industry through several business units: Specialized Contract Personnel, Production Operations, Glycol/Production Equipment Servicing, I&E Services, Measurement and Process Systems, Valve and Wellhead Services, Mechanical Maintenance, Generator Sales and Rentals, and Engine Starting Components (through the acquisition of L&H Electric).

With each newsletter issue, I hope to share information on our business units so that we may all become better educated on all that our company has to offer!

SHAMROCK MANAGEMENT BUSINESS UNITS:

SPECIALIZED CONTRACT LABOR

PRODUCTION OPERATIONS

GLYCOL/PRODUCTION EQUIPMENT SERVICING

MECHANICAL MAINTENANCE

INSTRUMENTATION & ELECTRICAL SERVICES

MEASUREMENT AND PROCESS SYSTEMS

VALVE AND WELLHEAD SERVICES

ENGINE STARTING COMPONENTS



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HISTORY'S SAFETY LESSONS

Kelly Hebert, Manager - HR/Safety

On January 28, 1986, our country experienced one of its greatest disasters in modern history, when the Space Shuttle Challenger broke apart 73 seconds into flight, leading to the death of its seven crew members. The spacecraft disintegrated over the Atlantic Ocean, off the coast of Florida, as millions of people watched on a live broadcast.

What makes the disaster worse is that it could have been avoided if NASA officials would have followed a simple safety tool we use every day in our industry, *Stop Work Authority*.

Disintegration of the entire vehicle began after an O-ring seal in its right solid rocket booster (SRB) failed at liftoff. The O-ring failure caused a breach in the SRB joint it sealed, allowing pressurized hot gas from within the solid rocket motor to reach the outside and impinge upon the adjacent SRB attachment hardware and external fuel tank. This led to the separation of the right-hand SRB's aft attachment and the structural failure of the external tank. Aerodynamic forces promptly broke up the orbiter.

That is correct; an O-ring failure was the cause of seven Americans to lose their lives, or was it?

Forecasts for January 28th predicted an unusually cold morning, with temperatures close to 31 °F, the minimum

temperature permitted for launch. The low temperature had prompted concern from engineers at Morton Thiokol, the contractor responsible for the construction and maintenance of the shuttle's SRBs.

The seals of all of the SRB joints were required to contain the hot high-pressure gases produced by the burning solid propellant inside, forcing it out the nozzle at the aft end of each rocket. Thiokol engineers argued that if the O-rings were colder than 53 °F, there was not enough data to



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SHAMROCK HIRES NEW GENERAL MANAGER

Keli Bonvillain, Marketing Coordinator



In October of 2010, Shamrock Management hired a new General Manager, Jason Bergeron. Bergeron is now responsible for the complete management of all Shamrock business units.

Bergeron most recently served as Vice President of Superior Energy Services. While there he was responsible for managing all aspects of the marine division, including operations, maintenance, budget analysis,

and employee management.

He also spent many years in public service with the United States Marine Corps and Louisiana State Police Officer.

Bergeron is based in Shamrock Management's corporate office on Highway 311 in Houma, LA. He lives in Houma, LA with his wife, Jill, and his two children Jordan and Cullen.

INC-FREE INSPECTIONS CONGRATULATIONS:

COREY BROUSSARD
GARY CARPENTER
JEFF CONNERLY
JOSH CORMIER
MIKE FINCH
DANIEL LEBOEUF
FRANCIS LEJEUNE
RICKY MCCOY
TRACEY ROURKE
RICHARD STUART

The OCS Lands Act authorizes the BOEM to conduct an annual inspection of all oil and gas operations on the OCS. The annual inspection examines all safety equipment designed to prevent blowouts, fires, spills, or other major accidents. The inspectors use a checklist derived from all regulated safety and environmental requirements. Upon detecting a violation, the inspector issues an Incident of Noncompliance (INC) to the operator and enforces a warning or shut-in, depending on the severity of the violation. The Shamrock Management employees mentioned above recently participated in an inspection where no INCs were written on their facility.

REMEMBER THE HAZARD IDENTIFICATION CHECKLIST

Chuck Hackett, Manager - Production Operations

The purpose of the Hazard Identification Checklist (HIC) is to help you facilitate a proper JSA. If used properly, the HIC will help to initiate a discussion in regards to proper procedures, tools, PPE, and Hazard identification and mitigation.

The JSA is one of the best tools in our arsenal, and if done properly, can be the difference in you or your co-workers coming home safely. Use the HIC every time you perform a JSA. It is not enough to just have a well written JSA if there is not a proper discussion taking place.

- Everyone associated with the job will need to be present and participating.
- The person facilitating the JSA should not be the same person documenting the JSA.
- It is preferable to be at the site where the work is taking place, in lieu of the office.

- Be specific. Where are the tripping hazards, where should you place your hands, etc.
- Just being aware is not a proper mitigation.
- Wearing PPE is not a proper mitigation; it is your last line of defense.
- Get everyone involved by asking specific individuals questions.
- If you don't know, ask. If someone looks uncertain, ask them to explain it to you.
- Assign specific tasks to people.

These are just a few suggestions; do what it takes to get the job done safely and correctly. And remember, EVERYONE has stop work authority.

If you do not have a HIC, please contact Diane Lofton at our corporate office or refer to the list to the right.

JSA HAZARD IDENTIFICATION CHECKLIST:

PROCEDURES (performed before JSA)

- What documentation and permits are required for this job?
- Are there procedures for this job?
- Does everyone understand the procedures for this job?
- Does everyone have the proper training for this job?

EQUIPMENT AND TOOLS

- What are the right tools for this job?
- What is the correct way to use these tools?
- What is the condition of the tools?

POSITIONS OF PEOPLE

- What could we be struck by?
- What could we strike ourselves against?
- What can we get caught in/on/between?
- Where and what are the potential trip/fall hazards?
- Where and what are the potential hand/finger pinch points?
- What extreme temperatures will we be in/around?
- What are the risks of inhaling, absorbing, swallowing hazardous substances?
- What are the noise levels in/around this job?
- What electrical current could we come in contact with?
- What would cause us to overexert ourselves?

PERSONAL PROTECTIVE EQUIPMENT

- What PPE will we need?

CHANGING THE COURSE OF WORK

- What would cause us to have to stop this job?
- What would cause us to have to change our tools or equipment?
- What would cause us to have to change our position?
- What would cause us to have to change our PPE?
- Have tasks been individually assigned?
- Does everyone understand their assigned task?

SHAMROCK MECHANICS ATTEND WAUKESHA G.E.T. TRAINING

Jose Balderas, Mechanical Maintenance Foreman

We would like to recognize and congratulate Travis Brawner, Daniel Gray and David Henderson for attending and completing Waukesha's Gas Engine Technology Training. Upon completion Travis, David and Daniel received a certificate and Waukesha Qualified Technician patches.

Travis and David work 7/7 as field mechanics for Stone Energy in the South Timbalier area. Daniel is a call-out mechanic in our Houma mechanical shop. The training was held at Reagan Equipment's training facility in Harvey, LA. It was a 4 day course instructed by Ivo Roberts. In order to keep up with the natural gas and compressor industry this training is valuable to our mechanics.

Pictured: Daniel Gray and Travis Brawner. Photo of David Henderson was not available.



MEASUREMENT DEPARTMENT AWARDED PROJECTS

Albert Gueniot, Manager - Measurement Systems

Shamrock Management LLC, through its Measurement Systems Department, has recently been awarded purchase orders from Chevron North America Exploration & Production Company.

The first is for the Crude Oil Custody Transfer Metering System (LACT Unit) with bi-directional ball prover and the second is for the Sales Gas Metering System for the "Jack & St. Malo" Project in the Gulf of Mexico.

Shamrock has also been awarded purchase orders from LLOG Deep-water Development Company, LLC for the LACT Unit with prover and for the Sales Gas Metering System for

the "Who Dat" Project in the Gulf of Mexico.

Shamrock's scope of supply for both projects includes project management, engineering, procurement, fabrication, instrumentation and electrical, assembly, and testing of the metering systems complete with measurement control panels.

Shamrock anticipates delivery of these systems between the first and second quarter of 2011.

If you hear of any new projects or upgrades coming up for bid, please contact us!

Shamrock Blood Drive



Five month old Brenly Moss of Houma was born with a cardiac defect known as Atrioventricular (AV). On December 9th she had corrective surgery requiring 22 units of blood components. Shamrock hosted a replacement Blood Drive in her name in which 39 units of blood were collected. Many thanks to all of our employees and friends who donated! Brenly is still in recovery, but is doing great!

HISTORY'S SAFETY LESSONS

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determine whether the joint would seal properly. After the investigation, it was apparent that NASA engineers as well as engineers from Morton Thiokol, voiced their concerns about what affects the cold temperatures would have on the O-rings during launch.

NASA ignored the warnings and cleared the Challenger for launch. This decision to ignore the concerns of the engineers was determined to be the Root Cause of the disaster, and people lost their lives because of this decision.

So yes, the o-ring failed to contain the hot-pressure gasses as designed, but it was management's decision to ignore

the concerns of the engineers.

There are numerous incidents where Stop Work Authority was ignored and the end result was disastrous. The most recent incident was the BP oil spill. It is becoming apparent that the warning signs were ignored, just as the warnings were ignored in the Challenger disaster.

Shamrock Management has a Stop Work Authority policy that is more than just another policy; it is a condition of employment.

Do not be afraid to use your Stop Work Authority; the life you save may be yours!



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