



THE ROCK REPORT



WELCOME TO THE LATEST SHAMROCK MANAGEMENT NEWSLETTER, BRINGING YOU UP-TO-DATE WITH WHAT'S HAPPENING IN AND AROUND SHAMROCK MANAGEMENT

APRIL 2011 - VOLUME 1 ISSUE 2

A MESSAGE FROM SHAMROCK MANAGEMENT

Jason C Bergeron, General Manager

Notice something different about our newsletter? It has a new name... The Rock Report

Congratulations to Kelly Hebert, HR/HSE Manager, for submitting the great idea for the new name. All submitted entries were judged by a group of Shamrock employees and vendors.

For submitting the winning entry, Kelly received a \$100 gift certificate to Lowe's. There were many great names submitted and you may see some pop up in other areas! Thanks to everyone who entered the "name the newsletter" contest!

SHAMROCK MANAGEMENT BUSINESS UNITS:

SPECIALIZED CONTRACT LABOR

PRODUCTION OPERATIONS

GLYCOL/PRODUCTION EQUIPMENT SERVICING

MECHANICAL MAINTENANCE

INSTRUMENTATION & ELECTRICAL SERVICES

MEASUREMENT AND PROCESS SYSTEMS

VALVE AND WELLHEAD SERVICES

ENGINE STARTING COMPONENTS



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First and foremost, I would like to thank everyone for being part of the Shamrock Management team and family. I know each and every one of you have chosen to work with this company and that you had many other choices. I would like to believe that it is because you believe in what this company stands for and the direction that it is going. The direction, by the way, is up!

We are growing daily and it is because of the efforts of our entire team, at all levels. It takes all of us working together, believing in this company, always striving for excellence, and wanting to be the best service company in the industry. I truly believe that we have the people and the resources to grow this company substantially without losing the private small company touch.

I have only been with Shamrock for a short time but I see the sense of pride that each of you possess. I challenge all of us to keep up the great work, positive Shamrock attitude, and always represent ourselves and this company in the best possible light.

For those of you that I haven't met, I encourage you to come by the HWY. 311 office and visit with me. If you can't make it to the office but would like to speak with me please call or email me and I will do my best to respond in a timely manner.

I would like to highlight some of the great things that our company has going on at this time:

Packaged Systems (Metering) has several ongoing projects that we have been awarded over recent months. These projects are for major oil and gas companies and will bring great revenue into our company. We are in line to receive numerous bid packages that will be coming out in the near future.

Contract Operations has grown significantly with Apache over the last few months. We are approaching 200 contract operators on payroll with a diverse group of oil and gas companies. We look for strong continued growth in this department over the next 12 months.

Mechanical Services has grown to become Apache's second largest mechanical services provider and is also working for several other oil and gas companies. Our Generator Department is currently experiencing "at capacity" utilization of its rental fleet. We believe our second generation designed unit is the most user friendly unit on the market today. Our fleet is currently small but we are looking forward to growing this section of our business.

Glycol Services currently has all of its staff and equipment assigned to new projects. This group has a steady backlog of work for the next several months. The Glycol Department was recently contracted by Apache to inspect the majority of their glycol systems in the Gulf of Mexico. These inspections should lead to several repair opportunities, parts, etc...

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“AROUND THE CLOVER” - WHISPER POWER

Jason Theriot, Manager - Mechanical Shop/Rental Department

After months of engineering and brainstorming Shamrock Management has completed assembly of our Whisper Power 150kw quiet pack. Approximately two years ago, Shamrock Management ventured into the Power Generation business where we fabricate, sell, rent, or lease purchase Natural Gas and Diesel Generators.

Designing our quiet pack has been a long and strenuous process but we have successfully engineered our product as one of quietest on the market. We tested the sound decibel levels on our package, which metered at 78db. This is approximately, 2db louder than the average person talking! Our generator package is “Truly Whisper Quiet”, an amazing feat and one to be proud of!

Our units are designed to run at their specified kw rating for 24 hrs per day 365 days a year, while only stopping for service to the unit. All Whisper Power units have been engineered with a fouling factor, at 100% (full load); our engine is only seeing roughly 75 percent of its actual horsepower capabilities. This literally doubles the life expectancy of our equipment.

We plan to have an open house at our Corporate office and Broussard facility for viewing in a loaded power gener-

ating scenario. Hearing protection will not be a mandatory requirement; not many equipment load test can offer that.

I believe that all will be impressed with the performance, spaciousness, user-friendly yet compact, and extremely quiet design. Once dates have been confirmed, all employees and customers will be invited to our “Whisper Power” generator presentation.

Editor's Note: We're now offering a special section of our newsletter titled "Around the Clover" where we'll bring you the latest and greatest scoop happening around Shamrock. If you have an idea for next issue's "Around the Clover" please contact the newsletter editor, Keli Bonvillain.



WORDS OF PRAISE FROM CHEVRON

Delta Baroni, Manager - Glycol/Production Equipment

At the beginning of this year, the Glycol/Production Equipment department had the opportunity to work on a glycol unit for Chevron Corporation in their Main Pass 299 field, in which we had to troubleshoot and repair the system.

On March 8th, Marvin Hearn, our senior process technician, received the following email from Ryan A. Roethlein, Facility Engineer for Chevron:

The glycol unit had a dew point of 2 last week. The unit has been running very good.

Thank you for successfully trouble shooting the glycol unit, assembling your crew, and safely making the repairs all in a very quick turnaround. We will keep Shamrock in mind for future projects in the MP 299 Field and I will recommend Shamrock to my co-workers. Good work.

I would like to recognize all three Shamrock employees who were a part of this crew:

Marvin Hearn, Jonathan Parfait, and Cody Parfait

We appreciate the hard work you contributed into making this job such a huge success. Keep up the great work!

INC-FREE INSPECTIONS CONGRATULATIONS:

GARRETT REGAN
DUSTY SIMON
JACOB THIBODEAUX
LANCE MCNEASE
FRANCIS LEJEUNE
SHAUN BROUSSARD

The OCS Lands Act authorizes the BOEM to conduct an annual inspection of all oil and gas operations on the OCS. The annual inspection examines all safety equipment designed to prevent blowouts, fires, spills, or other major accidents. The inspectors use a checklist derived from all regulated safety and environmental requirements. Upon detecting a violation, the inspector issues an Incident of Noncompliance (INC) to the operator and enforces a warning or shut-in, depending on the severity of the violation.

The Shamrock Management employees mentioned above recently participated in an inspection where no INCs were written on their facility. If your name was accidentally left off of this announcement, we apologize! Please contact Keli Bonvillain so we can recognize you in our next issue.

EARN A RECRUITING BONUS

Diane Lofton, HR Generalist

Need some extra cash? We offer a recruiting bonus to our current employees who help us fill open employment positions.

So spread the word that we are hiring! And also be sure to let any interested individuals know about our excellent benefits package!

Please make sure you read and understand our recruitment bonus policy:

An existing employee which recruits a new employee will receive a \$400 recruiting bonus. The new applicant must list the recruiting employee's name on the application form.

Recruited employees must work for Shamrock Management for 30 days to receive the first \$100 bonus. After 60 days, recruiting employee will receive the second \$100. After 90 days, recruit-

ing employee will receive the third \$100. After 120 days, the recruiting employee will receive fourth \$100 thus receiving a total bonus of \$400 for each employee recruited.

Recruiting employee must continue to work for Shamrock during this time to qualify. Note: Does not include recruiting office personnel.

ONE-ON-ONE WITH YOUR TRAINING COORDINATOR

Jamie Percle, Training Coordinator



Required training courses are extremely important, not just for the safety of our company, but for the safety of your own life! Thus, it is important you receive your required training courses and remain current with each certification.

You will receive notification when your certifications are nearing expiration and should contact me immediately to schedule these courses. I am currently generating a spreadsheet for each employee to monitor required training and certifications, which will be mailed to you once completed.

Once the courses are scheduled, you will be notified with the name, date and time of the course and the address of the training facility. If hotel rooms are reserved, that information will be included.

If you are suddenly unable to attend, you must notify us as soon as possible. All unexcused absences are documented and managers are notified and may result in a delay or forfeiture of your quarterly performance/training bonus.

Should you need any further information, please feel free to contact me at the corporate office or via email at jamie.percle@go-shamrock.com.

NOW HIRING:

Electrician/Panel - Corporate Office

Corporate Office. Build panels, wire terminate end devices (eng/gen) shut down, trouble shoot generators

Fid Service Tech - Cajun Rd Office

Various types of PLC's, HMI's and OMNI flow computers

Mechanic - Broussard Office

Call-out, shop work. Natural gas engine and gas compressor experience required. Must live locally.

Mechanic - Lafayette

3600 Cat experience with ADEM 3

Valve Technician - Corporate Office

Call-out and shop work. Must live locally.

I&E Technician - Cajun Rd Office

Pneumatic and PLC experience required.

Contract Operators

Various levels, various experience requirements. Contact our recruitment department if you know of an operator looking for a contract position.

Shamrock Annual Refresher: "Access to Employee Exposure and Medical Records"

All Shamrock employees have the right to see and copy:

- Your medical records and records of exposure to toxic substances or harmful physical agents.
- Records of exposure to toxic substances or harmful physical agents of other employees with work conditions
- Material Safety Data Sheets or other information that exist for chemical or substances used in the work place, or to which employees may be exposed.

Records are available at 4800 Hwy 311 Houma LA, 70360. You may obtain these records and/or a copy of the "Access to Employee Exposure and Medical Records" regulation by contacting the Safety Department via (985) 872-0505 or diane.lofton@go-shamrock.com.

Please read and sign the following statement by 8/1/2011 and submit it to Diane Lofton via email or fax (985) 868-5321 and your name will be placed in a drawing for a \$200.00 VISA gift card.

I, _____, fully understand where I can find my medical records and/or any exposure to toxic substances or harmful agents' records. I also know that I can access these records for my personal use at anytime I request with a signed and dated form.

SHAMROCK GIVES BACK

Keli Bonvillain, Marketing Director

This past January, 24 Shamrock employees joined together to form a team for American Cancer Society Relay for Life. The event is designed to celebrate the lives of those who have battled cancer, remember loved ones lost to cancer, and to fight back!

Team members are asked to raise money and awareness to support the American Cancer Society. Thus far, we have raised \$5,840.50 all through the help of our co-workers, friends, family, customers, and vendors!

But we plan to do much more! On April 2nd we have a fundraising booth at the Vision Christian Center Craft Show. On April 8th we are selling Lenten plate lunches at our corporate office (orders due April 5th).

On April 9th we are having a Crawfish Cook-off at Ms O's in Houma.

Please join us for these events and the actual event on April 30th. It will be held at the Civic Center in Houma from 5pm – 2am and is open to the public. The event is similar to a festival – live music, games for the kids, activities, and lots of food and drinks! Come find us at the Shamrock tent!

For more info on any of the fundraisers or on the event, please contact Keli Bonvillain at (985) 872-0505 or keli.bonvillain@go-shamrock.com

Please visit our website for more information on our two teams or to make a donation: <http://main.acsevents.org/goto/ShamrockManagement>

BENEFITS REMINDERS

Rachal Pujol, HR Administrator

Shamrock has an “awesome benefit” for you to earn free money - our 401k plan. Shamrock will match employee contributions up to 4% dollar for dollar.

This is a great way to save for your retirement earning double what you contribute to the plan. To sign-up, visit our Fidelity website at www.netbenefits.com or call 1-800-294-4015.

If you are not yet signed up for our 401k benefit you are missing out!

HEALTH INSURANCE REMINDER: Open enrollment for health insurance is July 1st. You must contact Rachal Pujol prior to June 30th for enrollment via phone 1-866-289-1056 or email rachal.pujol@go-shamrock.com.

MESSAGE FROM SHAMROCK

(continued from first page)

I&E Services has been extremely busy supporting Packaged Systems but has also landed several big projects for companies such as Williams and Shell Pipeline. This group is actively bidding several large scale projects.

Valve/Wellhead Services has tapped into opportunities with a large service company to provide a more durable Frac head. Shamrock's repair solutions will increase the life span and performance of the client's F frac head. This conversion could lead to an influx of shop work for this group.

L&H has seen a steady increase in sales especially in its parts' business. L&H is working with other Shamrock managers to maximize their opportunities. We've moved several pieces of inventory into our Broussard facility allowing us to be more responsive to the western side of the state. With the easing of the moratorium, our starter

business should see an increase from the marine industry.

HR and HSE are working hard to take our program to the next level. A Shamrock Safety Committee was recently formed and great ideas are pouring out. We will implement programs in the future that will ultimately make us a safer more efficient company.

Our Sales group is working hard to maximize our visibility. They are working to ensure we are targeting any existing and/or potential new clients in the market. We are exploring opportunities in North America and countries abroad.

These are just a few of the highlights that we have going on as a company. I'm sure I left something out, but with all the activity, it is hard to remember it all! I hope everyone has a safe and healthy quarter and I will communicate to you again in the next issue of The Rock Report.

Out & About



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The Rock Report is distributed via e-mail on a quarterly basis for the purpose of sharing information with all Shamrock Management employees. If you have an idea for an article, or would like to write an article, please email the editor at keli.bonvillain@go-shamrock.com.

If you would like to begin receiving this newsletter via email, please email a request to our editor at keli.bonvillain@go-shamrock.com.